



January 10, 2012

Larry Husty

Dear Larry,

Yesterday I heard from William that his worst nightmare actually happened - the oven at the LivingRoom Drop In broke down on Christmas Eve. How would we ever be able to feed our folk who expected a turkey dinner the following day! He called you and, like one of those soppy holiday movies, Christmas was saved for 250 individuals!!!

We cannot thank you enough for coming out on Christmas Eve (and a Saturday, at that) to fix the oven. As you are aware our folk live with very little. Their expectations of Lookout to provide, especially at Christmas, are great. We cannot imagine how we would have been able to pull it off without your caring and expertise to divert the disaster.

Once again, many thanks to a real hero.

Very gratefully,

Karen O'Shannacery
Executive Director

William Oksanen
Manager, LivingRoom Drop In